



# Chelsea Reservations

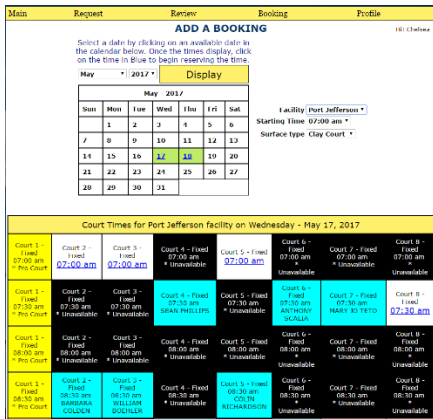
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## Tennis/Pickleball Reservations

# CHELSEA RESERVATIONS

**Built to Handle Your Court Reservation Requirements.** The system is capable of



handling Tennis, Pickleball and other racquet sport reservations in a fixed time format or a variable time format based on the player's desire. The lottery functions is ideal for handling those overcrowded morning times by fairly and equitably distributing available courts

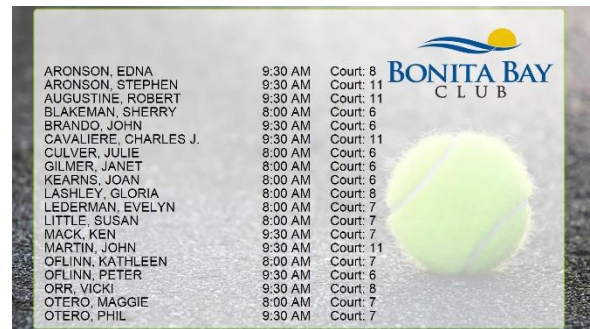
**Pickleball On Your Tennis Courts.** The system can split one tennis court into 2 (or 1) pickleball court(s) on the fly. The club selects which tennis courts pickleball is available on and what time. Separate facilities is no problem, the

system can be configured for tennis and pickleball based on the facility.

**Variable or Fixed Court Times.** The tennis player can select how long they want to play for when making the reservation, from ½ hour to 2 hours. Mixed with fixed times in the morning and evening (maximizing play), variable times let the tennis player chose when they want to play during the less congestive afternoon times. Of course, the club creates the actual court schedule that meets their needs.

**Self Managed.** Most tennis shops have minimal staff and that staff spends a lot of time making and assigning court reservations. Now members and the general public can make, edit and cancel court reservations online, anytime from anywhere. The system utilizes master court configurations to create future court sheets, minimizing staff involvement.

**Digital Court Sheets.** Display your court sheets in real time on large format monitors or televisions. Display in last name order or in time/court number order. Courts sheets update automatically every 15 minutes with no staff involvement. Custom content, such as event brochures and club announcements can also be displayed with start and stop display scheduling options.



**SaaS – Software as a Service.** No expensive servers to purchase, difficult software to maintain or system worries. Real time backups (every 15 minutes), redundant hardware and connectivity, sophisticated firewalls and a controlled environment (electric and AC) makes moving to the cloud the future of computing.

# Tennis and Pickleball Functions and Features

## Member Court Sheet

- Login with player id or email address and password
- Welcome page with club news
- Lottery and Event Request functions
- First come/first served functions
- 4 buddy lists per player and profile page
- Review functions (request, event request, reservations, play history, friend's schedule, play points and stand by list)
- Automatic email confirmations
- Download reservations to popular calendars
- Single Sign on (SSO) from club's web site (bypass login page)

## General Public Court Sheet

- Familiar and easy design to navigate
- Login or create profile to complete reservation
- Cancellation and no show policy with agreement button
- Court fees displayed based on membership type
- The names of all players accepted during the reservation process (optional)
- Pre-paid court fees with integrated credit card function
- Reservation availability based on club rules
- Edit and cancel existing reservations
- Review existing reservations
- Automatic email confirmations
- Download reservation to popular calendars

## Third Party Booking Engines

- Standard API for third party booking engines
- System controls available court times by start time and restriction code
- Variable start and stop times for reservations (i.e. can accept reservations up to 30 minutes before the actual tee time)
- Club authorization required

## Administration Functions

- Cloud based, can be accessed from any computer with internet access
- Transaction tracking of all request (add/edit/delete) and reservations (add/edit/delete) by player and confirmation number
- Extensive history reporting by player and date range
- Automatic lottery placement and end of day functions
- Email confirmation of lottery placement results
- Request and booking rules by membership type
- Import member information via API
- Export all reports to Excel, Word or PDF

## Court Configuration Functions

- Fixed or variable time slots
- Restrictions for pro courts, round robins, league and open play
- Pre-configure the courts up to 2 years in the future
- Update or change the court configuration at any time

## Event Functions

- Event signup with gender and league restrictions
- Start and stop signup controlled by event
- Player limit and overflow by event
- Guest restrictions by event
- Meal option by event
- Fly over of the event brochure (pop up) during event signup